

COURSE TYPE Continuing Medical Education Individual / Local Content

COST FREE

AUDIENCE Pre-hospital providers

LOCATION

Stratford EMS Headquarters 2712 Main Street Stratford, CT 06615 USA

CONTACT INFORMATION

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Or

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Stratford EMS Visit us @ Stratfordems.org

Customer Service in EMS

Continuing Medical Education



Date: Monday, March 11, 2019

Time: 1500-1700

Location: Stratford EMS Headquarters, 2712 Main Street, Stratford, CT 06615

Cost: FREE

CME: 2.0 SHCGB | Individual / Local Content

Description: Customer service, is an important part of quality pre-hospital care delivery and patient satisfaction. This 2.0 hour continuing medical education session will look at current trends and techniques in delivering quality customer service in EMS. Participants will come away with a toolbox of skills that when used, can enhance their clinical care and public perception of EMS.

Intended Audience: All pre-hospital care providers

REGISTRATION REQUIRED

To register for this Recertification course, please select one of the links below or visit our website: <u>www.stratfordems.org</u>. There is no cost for this CME session.

SEMS STAFF

NON-SEMS PROVIDER

