



Michael Paoletto, FT Paramedic

has been awarded the Gerald Ferrari Award – For “Behind the Scene” Supporters of EMS. The Gerald Ferrari Award was established to recognize and commend individuals who are “Behind the Scene” supporters of Emergency Medical Services in Connecticut, the unsung heroes who’s work often goes on behind the scene and typically goes unnoticed.

Mikes work with the Regional EMS Council regarding Honor Guard representation for supporting and recognizing EMS providers during their most difficult times, has been recognized throughout the region and now at the State level as well. Mike has been a Paramedic for 18 years and a member of SEMS since 1992.

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Follow us on:



Upcoming Events

• EMT/EMR Recertification

Nov 16, 18, 20, (1800-2200) Nov 21, 22 (0900-1900)

• Advanced Emergency Medical Dispatcher Training

International Academies of Emergency Dispatch Certification

December 8-December 10, 2015 from 8a – 5p each day.

• National Emergency Medical Services Week 2016

SEMS will be celebrating all week along with colleagues from all over the nation.

May 15-May 21, 2016

• Stratford EMS Open House 2016

SEMS will open it’s doors to the public with information, demonstrations and tours.

May 21, 2016 from 9am-2pm

• CT EMS Expo 2016

SEMS will participate again in CT’s own EMS Expo

June 1-4, 2016

SEMS Statistics

• Call Volume:

2007	2008	2009	2010	2011	2012	2013	2014	2015 YTD
5774	5923	6218	6203	6411	6531	6245	6339	5606

• Response Time:

2010	2011	2012	2013	2014	2015 YTD
7:15	7:04	6:23	5:46	5:17	5:17

• % Passed Calls to Mutual Aid

2010	2011	2012	2013	2014	2015 YTD
12%	7%	5%	3%	3%	3%

• Volunteer Hours:

2010	2011	2012	2013	2014	2015 YTD
17000	23000	25000	25000	23595	23000

• January-November 2015:

Heart Attacks	Strokes	Breathing	Fall	Sick	Vehicle
416	107	557	940	1004	574



Other Awards

- Stratford EMS – 2014

Beautification Award for most improved property

- Karen Marino – 2015 Paul

Winfield Smith Award for Educational Excellence

- Michael Paoletto – 2015 Gerald

Ferrari Award for “Behind the scenes” supporters of EMS

- Helen “Bunnie” McQuilton –

2015 Lighthouse Award for

Outstanding Dedication and Volunteer Service to the Town of Stratford

“We fully intend to take it to new levels of excellence”

Ron Sachs



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SEMS Wins Governor’s Award

May 18, 2015 - In conjunction with National Emergency Medical Services Week 2015 (May 18-23), the Connecticut Department of Public Health (DPH) and the Connecticut Regional EMS Councils honor state Emergency Medical Services providers for their outstanding service. The annual State EMS Awards recognize Connecticut EMS providers in nine award categories.

Stratford EMS has been awarded the Governor’s Award – For an organization that has positively impacted the EMS system.

This award was established to recognize and commend an EMS Organization, whether career or volunteer in structure, that has enhanced the understanding and support of the EMS System through their public service, community education and contributions to a city, town, region or the state as a whole.

During the past few years, SEMS has worked hard to enhance it’s services, provide more public information and education and has re-established itself as a leader in the EMS Community.

SEMS has reduced overall response times, reduced the number of calls being answered by mutual aid, deployed state of the art equipment and vehicles and enhanced provider training and skills.

SEMS started providing more public information through both paper and social media. SEMS updated it’s website to provide a more public friendly user experience. You can get contact information, read the latest news articles and even see current statistical information at www.stratfordems.org. You can even submit your insurance information and will soon be able to pay your ambulance bill online.

SEMS also uses public feedback to enhance it’s services. When you are transported by SEMS, you will have an opportunity to voluntarily provide feedback on how well we served you. That feedback is then used to determine strategies on enhancing our service to the residents of Stratford.

SEMS has trained several thousand residents in CPR/AED and Emergency Medical Responder (EMR). We host an annual Open House aimed at allowing the public to come in and learn more about us by speaking directly with the Team that both manages EMS and responds to your 911 requests.

SEMS has re-established itself as a leader in the CT EMS Industry. We work hard to maintain this level of performance and look forward to continuing to break barriers in EMS.



Town of Stratford, CT



**Karen Marino,
Volunteer EMT,
EMS-I**

has been awarded the Paul Windfield Smith Award – For Educational Excellence. The intent of the Paul Windfield Smith Instructional Achievement Award is to recognize and commend an EMS educator who excels as an instructor and/or has made a significant contribution to EMS through education.

Karen has been teaching EMS for over 18 years and was instrumental in the public education efforts that led to Stratford's "re-designation" as a HEARTSafe Community. She has instructed over 1000 lay people in CPR/AED and has taught countless other in EMT/EMR training.

Karen also teaches for the Stratford Public School system for over 20 years.

**State of Connecticut
Department of Public Health**
Heart Disease and Stroke Prevention Program and
the Office of Emergency Medical Services

*In recognition of community efforts to improve survival from sudden cardiac arrest,
the town of*

Stratford

has met the criteria for designation as a

HEARTSafe Community

Presented this 4th day of April in the year 2015



Joyce Muller, M.D., M.P.H., M.P.A.
Commissioner, Department of Public Health

STRATFORD, CT – Stratford has met the renewal requirements of a designated HEARTSafe Community from the Connecticut Department of Public Health and the American Heart Association. "HEARTSafe Community" is a three year designation which recognizes Stratford's continued commitment to providing improved cardiac response and care to residents and visitors utilizing the "Chain of Survival" concept. Recognition was first conferred to the town in 2012.

There are four vital links to the "Chain of Survival": early access to emergency care; early advanced care; early cardiopulmonary resuscitation; and early defibrillation.

Obtaining the designation as a HEARTSafe Community represents a true community effort of not just the vital fire, police, and emergency medical services, but also of various town departments,

schools, businesses and individuals that provided training opportunities and purchased publicly located automated external defibrillators (AEDs).

The Re-Designation process reviewed the Town's handling of the following areas:

1. Ongoing CPR & AED Training
2. Location of AED's
3. First Responder Designation
4. Advanced Life Support Designation
5. Ongoing evaluation and improvement

Stratford far exceeded the established standards to be a HEARTSafe Community previously and actually improved upon those requirements since then. Stratford EMS was and continues to be the primary steward of this designation on behalf of the town and has worked hard to ensure that the community is well trained and has access to AED's.

Stratford HEARTSafe

Stratford's takes a state-of-the-art approach to sudden cardiac arrest emergencies to help save more lives.

Just as important are those citizens who took the time and effort to become CPR/AED certified. "Today, the citizens of Stratford are better prepared to witness the onset of a cardiac event and more likely to take appropriate action!" said Michael Loiz, Director of EMS for the Town of Stratford. "This is an important step in the Towns continued efforts to enhance public safety and provide the very best emergency medical care to the residents of the community."

In September of 2015, Stratford EMS and Stratford Public Safety Communications launched a new system called, "AEDLink". This new system will assist 911 dispatchers in helping callers locate life-saving AED's available near sudden cardiac arrest victims.

With AED Link, 911 dispatchers can instantly view the location of registered AED's near the scene of sudden cardiac arrest emergencies and instruct bystanders to retrieve one in time to help save a life.

MISSION: LIFELINE

MISSION: LIFELINE
IMPROVING STEMI AND CARDIAC RESUSCITATION SYSTEMS OF CARE | THE AMERICAN HEART ASSOCIATION AND YOU



STRATFORD, APRIL 22, 2015 — Stratford EMS is the FIRST in CT to receive the American Heart Association's Mission Lifeline® EMS Silver Award for implementing quality improvement measures for the treatment of patients who experience severe heart attacks. Every year, more than 250,000 people experience a STEMI, or ST Elevation Myocardial Infarction, a type of heart attack caused by a complete blockage of blood flow to the heart that requires timely treatment. To prevent death, it's critical to restore blood flow as quickly as possible, either by

surgically opening the blocked vessel or by giving clot-busting medication. Unfortunately, a significant number don't receive this prompt treatment. Mission Lifeline seeks to save lives by closing the gaps that separate STEMI patients from timely access to appropriate treatments. Mission: Lifeline's EMS recognition program recognizes emergency responders for their efforts in improving STEMI systems of care and improving the quality of life for these patients. Agencies that receive the Mission: Lifeline Silver award have

demonstrated at least 75 percent compliance for each required achievement measure for the entire year, and treat at least eight STEMI patients for the year.. "EMTs and paramedics play a vital part in the system of care for those who have heart attacks," said Nancy Brown, Chief Executive Officer of the AHA/ASA. "Since they often are the first medical point of contact, they can shave precious minutes of life-saving treatment time by activating hospitals. We applaud Stratford EMS for achieving this award that shows it meets evidence-based guidelines in the treatment of people who have severe heart attacks."



**Helen "Bunnie"
McQuilton,
Volunteer EMT**

has been awarded the 2015 Lighthouse Award presented by the Stratford Community Fund. The award is for Outstanding Dedication and Volunteer Service to the Town of Stratford.

In 2012, Bunnie was awarded the David Felner Caregiver Award for her outstanding care and compassion for cancer patients.

Bunnie is a 28 year veteran of Stratford EMS as a volunteer. On November 5, 2015, Bunnies' Lighthouse Award highlights her longstanding volunteer commitment and dedication to the Town of Stratford.

This Month's Q&A On Stratford EMS

Q: How many calls does Stratford EMS do per year?

A: WWW.STRATFORDEMS.ORG
Stratford EMS has updated its website and social media presence to provide more information, transparency and access to our information. You can learn about our call volume and other statistics on our statistics page.

Stratford EMS responds to over 6700 calls per year.



This number is higher than in previous years. This also places us as the fourth busiest EMS service in Fairfield County (just behind Bridgeport, Stamford and Norwalk). Stratford has two major highways running through it, a fixed and a rotor wing airport and a train station. Additionally, Stratford boasts one of the longest recreational coastlines and the largest town owned forest in Connecticut. There are two skilled nursing facilities and several urgent care centers in Town. All this contributes to a very diverse call volume which SEMS is always ready to respond to.